

Supply Companies

Stoma suppliers are the companies that deliver your prescribed stoma products to you.

Once your GP or stoma nurse has issued a prescription for your stoma products, a supplier will:

- Process your prescription
- Dispense the correct items
- Deliver them to your home
- Sometimes offer additional services, such as reminder calls or prescription management

You have the right to choose which supplier you use.

If you are unsure how to order products, change supplier, or resolve delivery issues, your stoma care nurse or our helpline can guide you.

Last updated: September 2026

Ainsworth Surgical Supplies

Tel: 0800 413 712

Email: christine@ainsworthsurgical.co.uk

Web: www.ainsworthsurgical.co.uk

Medilink

Tel: [0800 626 388](tel:0800626388)

Email: enquiries@saltsmedilink.co.uk

Web: <https://www.saltsmedilink.co.uk/>

Amcare Group

Tel: 0800 885 050/800 456 5922 (Scotland)

Email: Via their online form on their website

Web: www.amcarebyconvatec.com

GoldCare

Tel: [0800 592 786](tel:0800592786)

Email: orders@goldcare.healthcare

Web: <https://goldcare.healthcare/>

Brunlea Surgical Supplies

Tel: 0800 834 712

Email: info@brunleasurgical.co.uk

Web: www.brunleasurgical.co.uk

Rapidcare

Tel: 0800 181 901

Email: sales@rapidcare.co.uk

Web: www.rapidcare.co.uk

Bullen Healthcare

Tel: 0800 888 501

Email: Via their online form on their website

Web: www.bullens.com

Respond

Tel: 0800 220 300

Email: Via their online form on their website

Web: www.respond.co.uk

Charter Healthcare

Tel: 0800 132 787 (England and Wales)
0800 581 220 (N. Ireland)

Email: help@coloplastcharter.co.uk

Web: www.coloplastcharter.co.uk

SecuriCare

Tel: 0808 256 5400 (new customers) 0800 318 965 (existing customers)

Email: enquiries@securicaremedical.co.uk

Web: www.securicaremedical.co.uk

Fittleworth Medical

Tel: 0800 378 846/0800783 7148 (Scotland)

Email: caring@fittleworth.com

Web: www.fittleworth.com

Colostomy UK – limited by guarantee and registered charity.

Registered address: 100 Berkshire Place, Winnersh, Wokingham, Berkshire, RG41 5RD

T: 0118 939 1537 W: www.ColostomyUK.org E: hello@ColostomyUK.org

24- hour stoma helpline: 0800 328 4257

Registered Charity No: 1113471 Company No: 05623273 VAT No: 917079312

Registered with



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